4. End User Access Service

4.1 General Description

The Telephone Company will provide End User Access Service to End Users who obtain local exchange service from the Telephone Company under its local exchange tariffs.

End User Access provides for the use of an End User Common Line (EUCL) service by an end user.

4.2 <u>Limitations</u>

- (A) A telephone number is not provided with End User Access.
- (B) Detail billing is not provided with End User Access.
- (C) Directory listings are not included with End User Access.
- (D) Intercept arrangements are not included with End User Access.

(D) | | (D)

4.3 Undertaking of the Telephone Company

- (A) The Telephone Company will provide the use of an EUCL for access to interstate access services when the End User obtains local telephone exchange service.
- (B) The Telephone Company will be responsible for contacts and arrangements with end users for the billing of End User Access charges.

4. End User Access Service (Cont'd)

4.4 Payment Arrangements and Credit Allowance

(A) Minimum Period

The minimum period for which EUCL End User Access is provided and for which charges are applicable is the same as the service with which it is associated.

(1) Those EUCL's associated with a local exchange telephone service will have the same minimum period as described in the exchange tariff for the associated service.

(B) <u>Cancellation of Application</u>

End User Access is cancelled when the order for the associated service is cancelled. No cancellation charges apply.

(C) <u>Changes to Orders</u>

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will also be made for End User Access. No charges will apply.

(D) Allowance for Interruptions

When End User Access Service is interrupted, the credit allowance for interruptions as set forth in Section 2.4.3, preceding, applies.

(E) <u>Temporary Suspension of Service</u>

When an End User temporarily suspends its local exchange service which is associated with EUCL, one-half of the EUCL per month charge will be temporarily suspended for the time period the local exchange service is suspended.

4. End User Access Service (Cont'd)

4.5 <u>Rate Regulations</u>

- (A) End User Access charges will be billed to the End User of the associated local telephone exchange service.
- (B) The EUCL Business Multi-line rate applies on a per line basis only to multi-line business subscribers. Multi-line business subscribers include those end users who are provided more than one local exchange business service including semipublic service by the Telephone Company. The EUCL-Multiline Business rate will be assessed when a Payphone Service Provider obtains an exchange service line for the purposes of offering pay telephone service. Rates for EUCL Business-Multi-line are set forth in Section 12.#.1(A), following.
- (C) The EUCL charges for individual line or trunk shown in both Section 12.#.1(A) and Section 12.#.1(B), following, apply to each residence, single line business or single line semipublic service provided to end users receiving service pursuant to the local exchange tariff.
- (D) For business Centrex CO service lines or trunks installed or on order prior to July 28, 1983, the End User Common Line (EUCL) Centrex CO rate as set forth in Section 12.#.1(A), following, applies to each line or trunk. Centrex CO service ordered on or after July 28, 1983 is subject to the rate described in Section 12.#.1(A), following, for Centrex CO.

(D) | | | | | | | | | | | | | | |

- 4. End User Access Service (Cont'd)
 - 4.5 <u>Rate Regulations</u> (Cont'd)

(D)

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